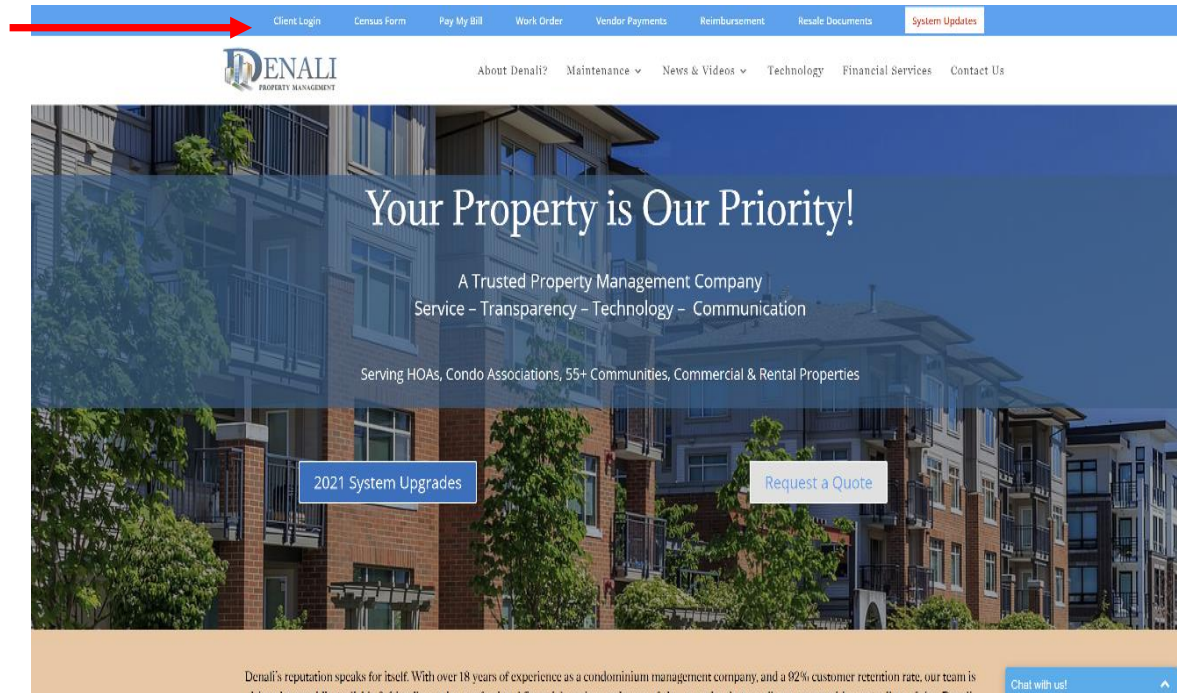




QUICK REFERENCE GUIDE: Logging In to Your New Account:

- Go to www.denalipm.com and click on **Client Login** at the top of the page.

For best results, use Google Chrome web browser



2010-2020 Old System Log On

Clients prior to October 1st will pay their final December 2020 Payments here. You can still access your current Log In, pay your December payment and workorders through December 2020.

[Log In Here](#)

2021 - New System Log On - All Clients

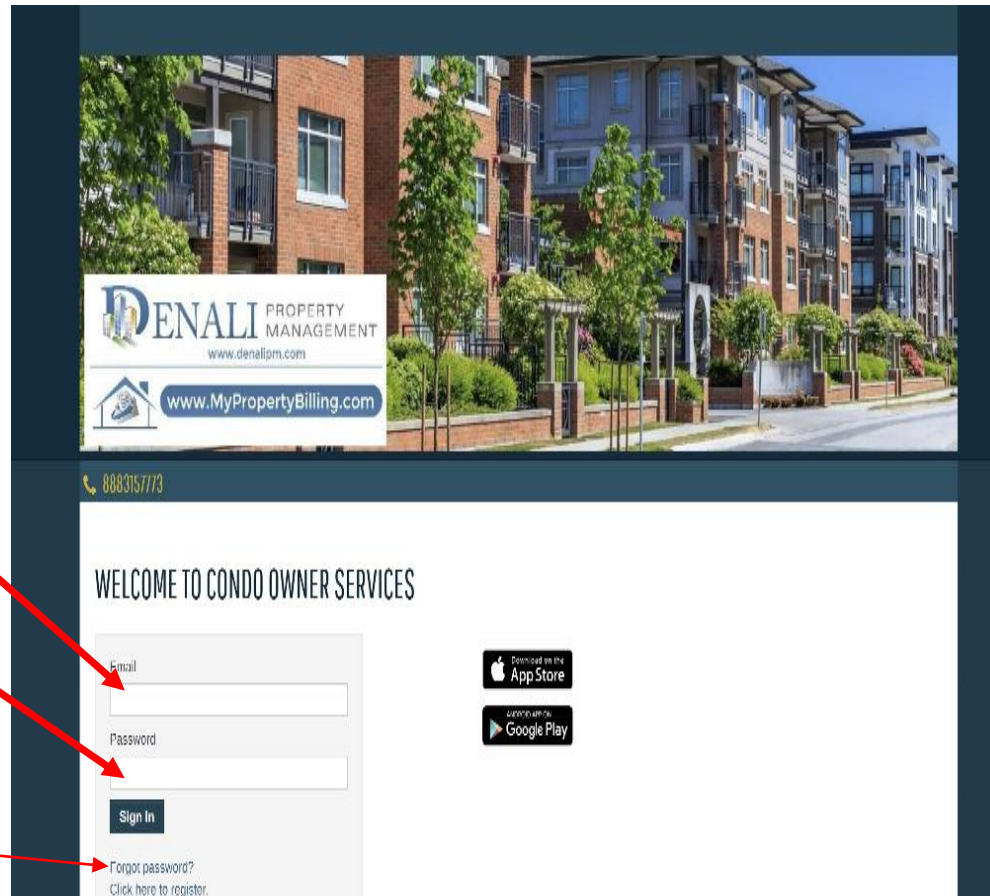
All new and existing clients - This is the new system for 2021. **You MUST set up your January 1st payment now via this new system. In order to do this, Denali will need your email address. You will need to set up your bank info in the new system. Otherwise your payments will be rejected at the bank.** The old system will be shut down 12/17/20 for December 2020 payments. Please ensure your payments for December are in prior to 12/17/2020. Lastly please follow the instructions given to you via broadcast messages and your new statement for January 2021 which will be sent out via mail shortly.

This one →

[Log In Here](#)

To Log-In To Your Denali Account:

- Enter your Email & Password in the appropriate boxes
- **If you do not know your password tap forgot password and an email will be sent for you to re-set your password:**



The screenshot displays the Denali Property Management website. At the top, there is a banner image of a modern brick apartment building. Below the banner, the Denali Property Management logo is visible, along with the website address www.denalipm.com and a link to www.MyPropertyBilling.com. A phone number, 888.315.7773, is also present. The main heading reads "WELCOME TO CONDO OWNER SERVICES". Below this, there is a login form with two input fields: "Email" and "Password". A "Sign In" button is located below the password field. To the right of the login form, there are two buttons for downloading the app: "Download on the App Store" and "GET IT ON Google Play". At the bottom of the login form, there is a link for "Forgot password?" with the text "Click here to register." below it. Three red arrows point to the "Email" field, the "Password" field, and the "Forgot password?" link.

888.315.7773

WELCOME TO CONDO OWNER SERVICES

Email

Password

Sign In

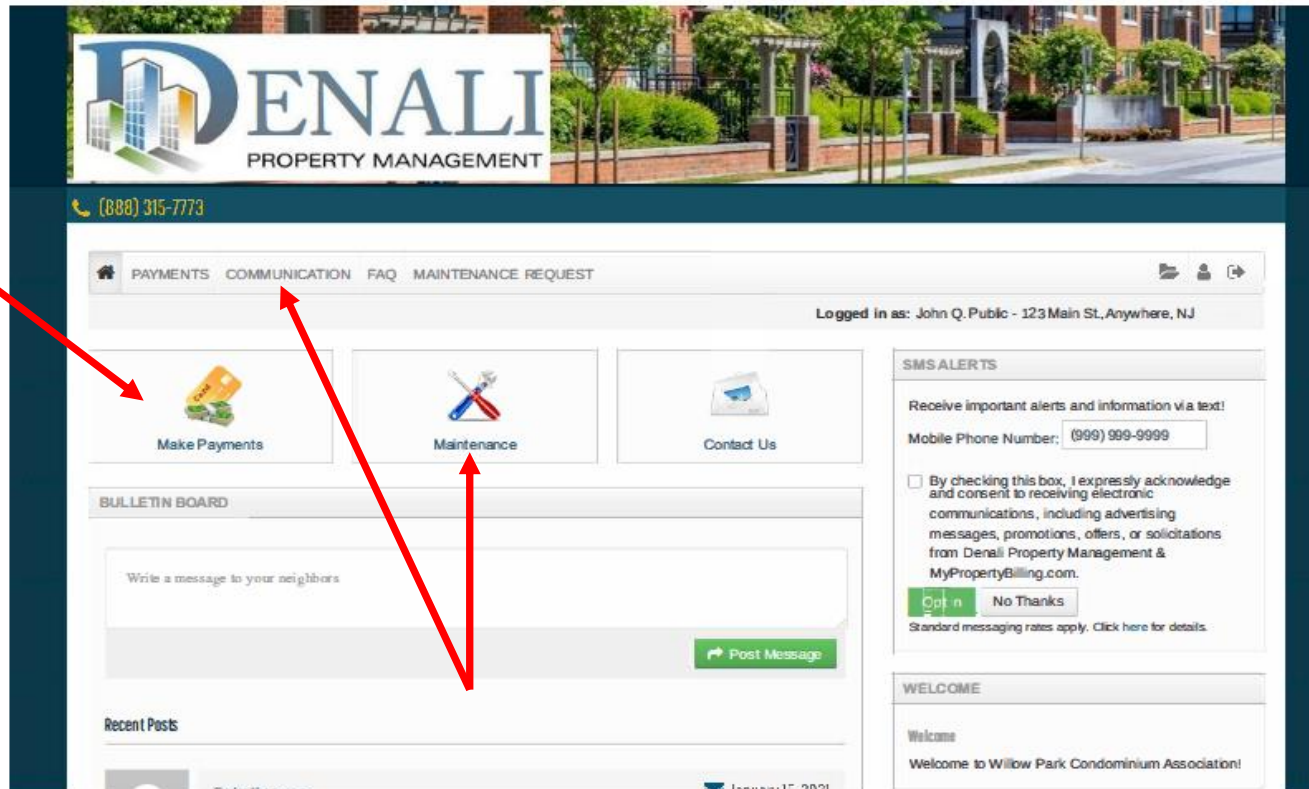
[Forgot password?](#)
Click here to register.

Download on the App Store

GET IT ON Google Play

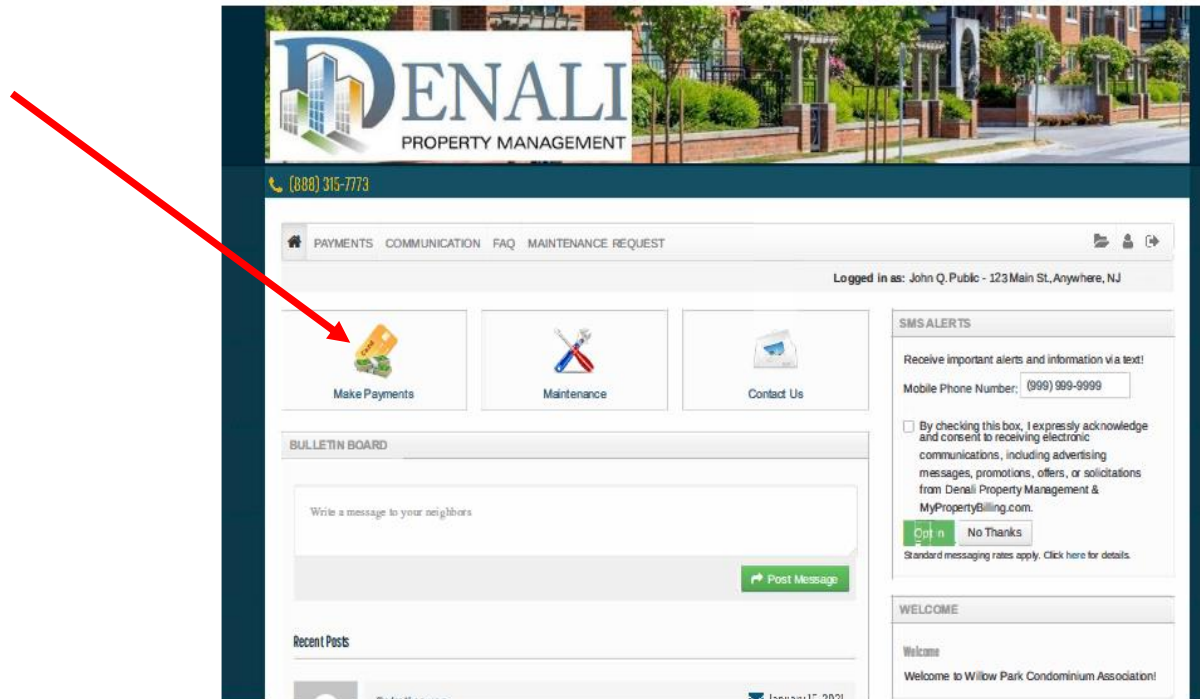
Resident Home Page

- From your Home Page, you can do many things including Make Payments, enter a Maintenance or Communication request, access important Association documents, and modify your Profile.



To Set Up Your Payment Options:

Click on the Make Payments icon



First you need to set up at least one Payment Account. Click on the Payment Accounts tab and add a bank account, credit card and/or debit card.

To Set Up Your Account:

Logged in as: John Q. Public - 123 Main St., Anywhere, NJ

PAYMENTS

Make Payments Auto-pay Setup Recent Activity **Payment Accounts**

Bank Accounts

Use the bank accounts listed below to make one-time payments or recurring automatic payments.

Name on Account	Bank Transit Number	Bank Account Number	Account Type	Edit	Delete
John Q. Public	****2303	****0777	Checking	Edit	Delete

Showing 1 to 1 of 1 entries

Credit Cards or Debit Cards

Use the credit cards or debit cards listed below to make one-time payments or recurring automatic payments.

Card Type	Card Number	Edit	Delete
No data available in table			

Showing 0 to 0 of 0 entries

[Problems adding a credit card?](#) You may need to enable TLS

Walk In Payment System

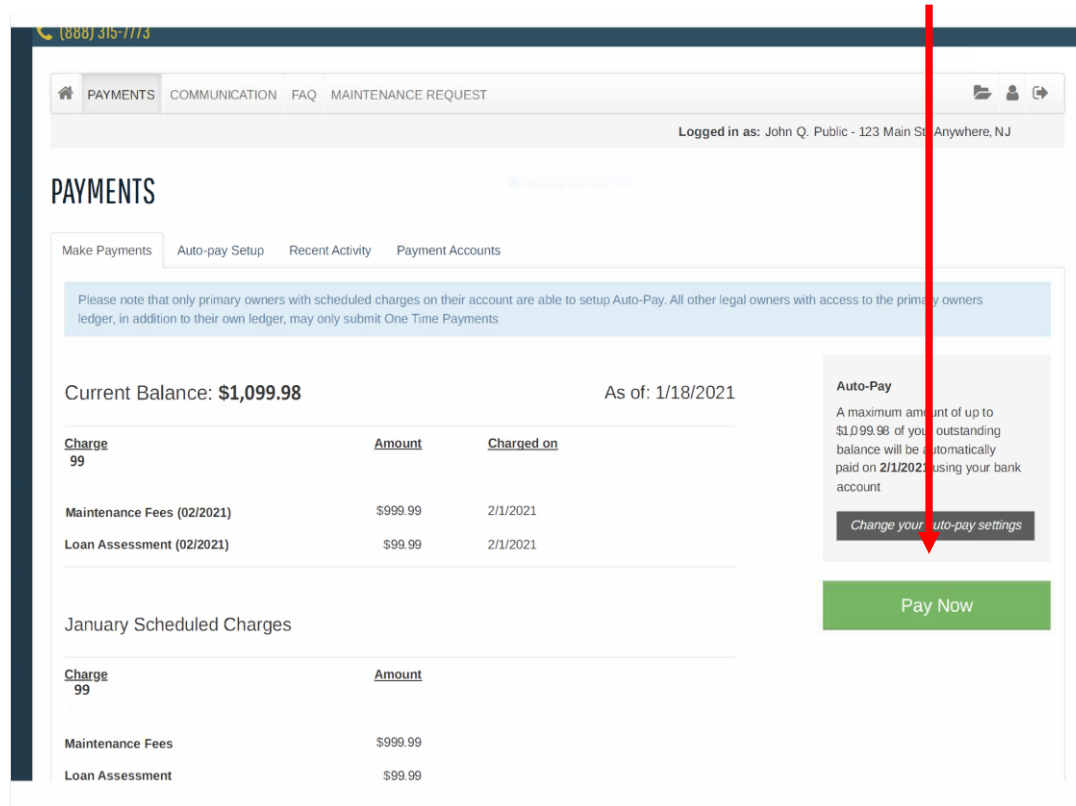
You can now pay your rent with cash at thousands of convenient payment locations nationwide. Payments post within 15 minutes. Click the link below to find a location and get your payment instructions.

<https://www.paynearme.com/83508579946>

Here you can add your checking account information, credit card information, debit card information or print out your WIPS barcode.

You will then need To set up your payments. You can select one-time payments or auto payments

To Set Up a One Time Payment:



☎ (888) 315-7773

🏠 PAYMENTS COMMUNICATION FAQ MAINTENANCE REQUEST

📁 👤 ➔

Logged in as: John Q. Public - 123 Main St Anywhere, NJ

PAYMENTS

🔗 [View my account](#)

Make Payments Auto-pay Setup Recent Activity Payment Accounts

Please note that only primary owners with scheduled charges on their account are able to setup Auto-Pay. All other legal owners with access to the primary owners ledger, in addition to their own ledger, may only submit One Time Payments

Current Balance: **\$1,099.98** As of: 1/18/2021

<u>Charge</u> 99	<u>Amount</u>	<u>Charged on</u>
Maintenance Fees (02/2021)	\$999.99	2/1/2021
Loan Assessment (02/2021)	\$99.99	2/1/2021

January Scheduled Charges

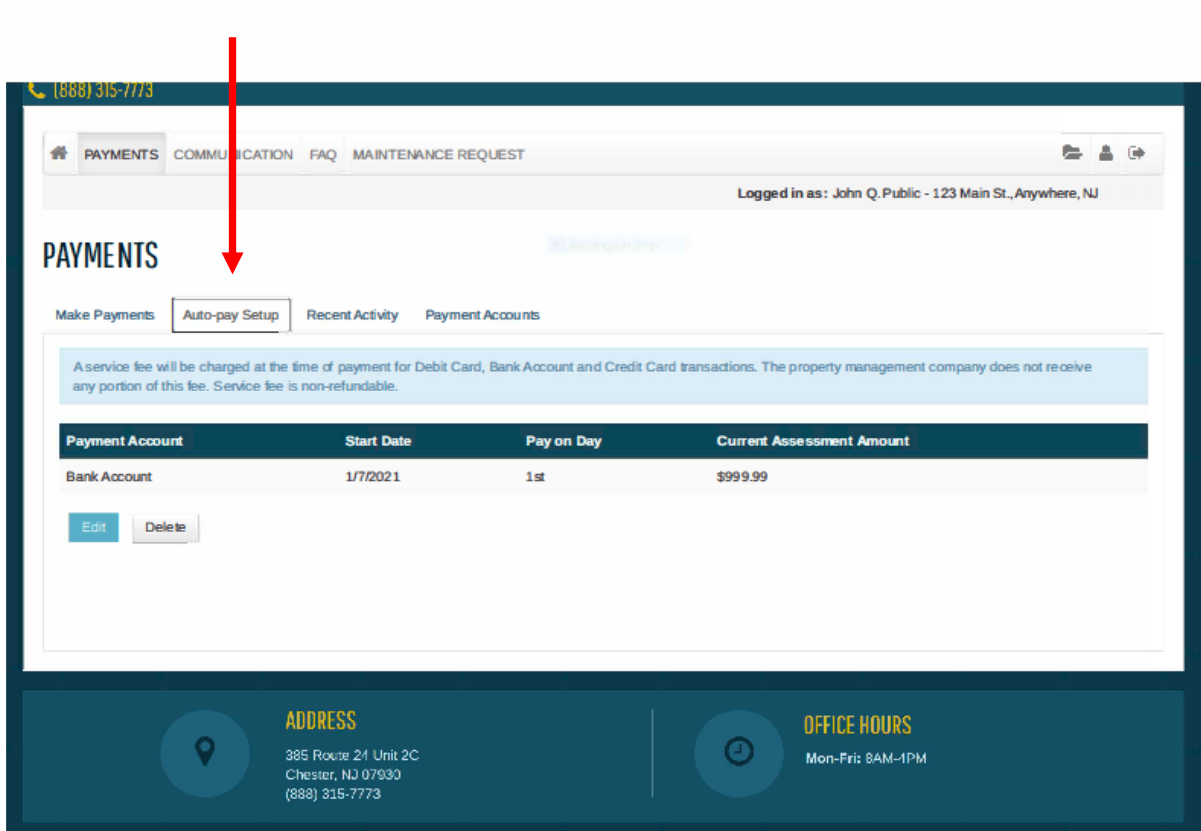
<u>Charge</u> 99	<u>Amount</u>
Maintenance Fees	\$999.99
Loan Assessment	\$99.99

Auto-Pay
A maximum amount of up to \$1,099.98 of your outstanding balance will be automatically paid on 2/1/2021 using your bank account

[Change your auto-pay settings](#)

[Pay Now](#)

To Set Up Auto Payment:



The screenshot shows a web interface for a property management system. At the top, there is a header with a phone number (888) 315-7773 and navigation tabs: PAYMENTS, COMMUNICATION, FAQ, and MAINTENANCE REQUEST. A user is logged in as John Q. Public - 123 Main St., Anywhere, NJ. The main section is titled 'PAYMENTS' and has sub-tabs: Make Payments, Auto-pay Setup (highlighted with a red arrow), Recent Activity, and Payment Accounts. Below the sub-tabs, a blue box contains a service fee notice. A table displays payment account information, including a Bank Account with a start date of 1/7/2021, a pay day of 1st, and a current assessment amount of \$999.99. The footer contains contact information, including the address (385 Route 24 Unit 2C, Chester, NJ 07930) and office hours (Mon-Fri: 8AM-1PM).

(888) 315-7773

PAYMENTS COMMUNICATION FAQ MAINTENANCE REQUEST

Logged in as: John Q. Public - 123 Main St., Anywhere, NJ

PAYMENTS

Make Payments **Auto-pay Setup** Recent Activity Payment Accounts

A service fee will be charged at the time of payment for Debit Card, Bank Account and Credit Card transactions. The property management company does not receive any portion of this fee. Service fee is non-refundable.

Payment Account	Start Date	Pay on Day	Current Assessment Amount
Bank Account	1/7/2021	1st	\$999.99

Edit Delete

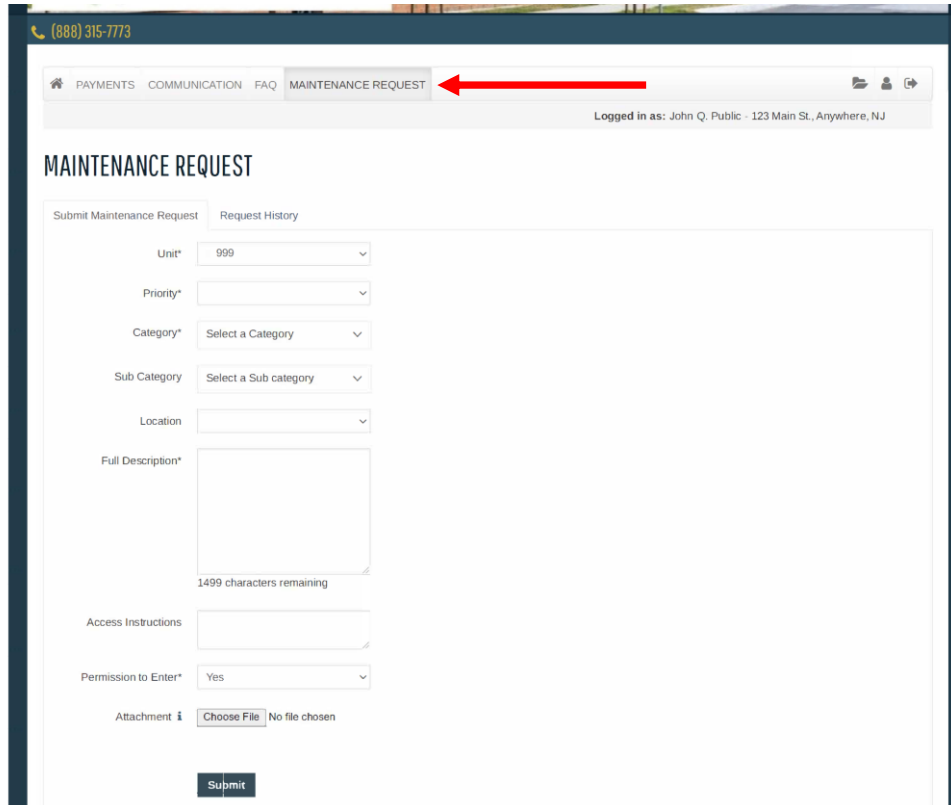
ADDRESS
385 Route 24 Unit 2C
Chester, NJ 07930
(888) 315-7773

OFFICE HOURS
Mon-Fri: 8AM-1PM

To Enter a Work Order:

To Put in a Work Order:

Click on the Maintenance Request Icon
and fill in all fields and simply hit submit:



The screenshot shows a web application interface for submitting a maintenance request. At the top, a dark blue header bar contains a phone icon and the number (888) 315-7773 on the left, and a navigation menu with links for PAYMENTS, COMMUNICATION, FAQ, and MAINTENANCE REQUEST on the right. A red arrow points to the MAINTENANCE REQUEST link. Below the navigation bar, a status bar indicates the user is logged in as John Q. Public, located at 123 Main St., Anywhere, NJ. The main content area is titled 'MAINTENANCE REQUEST' and features two tabs: 'Submit Maintenance Request' (active) and 'Request History'. The form contains several fields: Unit* (a dropdown menu with '999' selected), Priority* (a dropdown menu), Category* (a dropdown menu with 'Select a Category' selected), Sub Category (a dropdown menu with 'Select a Sub category' selected), Location (a dropdown menu), Full Description* (a large text area with a '1499 characters remaining' indicator), Access Instructions (a text area), Permission to Enter* (a dropdown menu with 'Yes' selected), and Attachment (a 'Choose File' button and 'No file chosen' text). A 'Submit' button is located at the bottom of the form.

(888) 315-7773

PAYMENTS COMMUNICATION FAQ MAINTENANCE REQUEST

Logged in as: John Q. Public - 123 Main St., Anywhere, NJ

MAINTENANCE REQUEST

Submit Maintenance Request Request History

Unit* 999

Priority*

Category* Select a Category

Sub Category Select a Sub category


Location

Full Description*

1499 characters remaining

Access Instructions

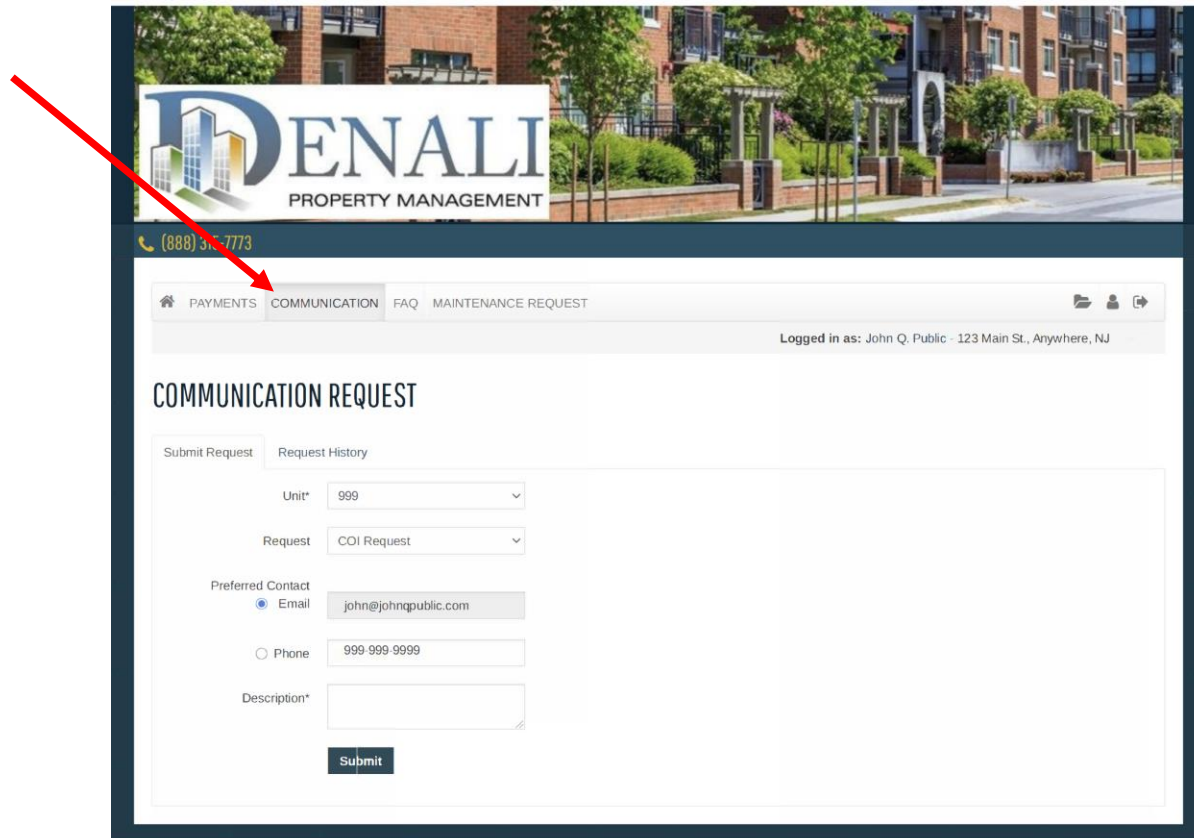
Permission to Enter* Yes

Attachment  No file chosen

To Enter a General Inquiry:

To Put in a General Inquiry:

Click on the Communication Icon and fill in all fields and simply hit submit:



The screenshot displays the DENALI PROPERTY MANAGEMENT website. The header features the company logo and a phone number (888) 312-7773. The navigation bar includes links for PAYMENTS, COMMUNICATION, FAQ, and MAINTENANCE REQUEST. A red arrow points to the COMMUNICATION link. The user is logged in as John Q. Public. The main content area is titled COMMUNICATION REQUEST and contains a form with the following fields:

- Unit*: 999
- Request: COI Request
- Preferred Contact: ☒ Email (john@johnqpublic.com) and ☐ Phone (999-999-9999)
- Description*: [Empty text area]
- Submit button

To Update Your Resident Information:

To Update Resident Information:

Click on the Person Icon and select a field
you would like to updates:

(888) 315-7773

PAYMENTS COMMUNICATION FAQ MAINTENANCE REQUEST

Logged in as: John Q. Public - 123 Main St., Anywhere, NJ

MY PROFILE

John Q. Public
123 Main Street
Unit 999
Anywhere, NJ 00000
Unit #999

Email: john@johnqpublic.com
Home: (999) 999-9999
Owner Code: t0000000

Settings Units Addresses Vehicles Contacts Pets

Bulletin Board Display Name
Bulletin Board Email Notifications
Bulletin Board - Allow Personal Messages
I agree to receive email notifications from DPM & MPB Condos.
Subscribe to Voice Calls
Mobile Phone Number for Texts
Allow Text (SMS) Notifications
Opt Out from Members List

John Q. Public
No Digest
Yes
Yes
Yes
No
No

Edit Settings

- Updates can be made to how you would like to receive communications.
- Unit Information.
- Your vehicle, pets and emergency contacts.

To Update Your Resident Information:

To Update Resident Information:

Click on the Person Icon and select a field
you would like to updates:

(888) 315-7773

PAYMENTS COMMUNICATION FAQ MAINTENANCE REQUEST

Logged in as: John Q. Public - 123 Main St., Anywhere, NJ

MY PROFILE

JOHN Q. PUBLIC

123 Main Street
Unit 999
Anywhere, NJ 00000
Unit #999

Email: john@johnqpublic.com Owner Code: t0000000

Home: (999) 999-9999

Settings Units Addresses Vehicles Contacts Pets

Bulletin Board Display Name
Bulletin Board Email Notifications
Bulletin Board - Allow Personal Messages
I agree to receive email notifications from DPM & MPB Condos.
Subscribe to Voice Calls
Mobile Phone Number for Texts
Allow Text (SMS) Notifications
Opt Out from Members List

John Q. Public
No Digest
Yes
Yes
Yes
No
No

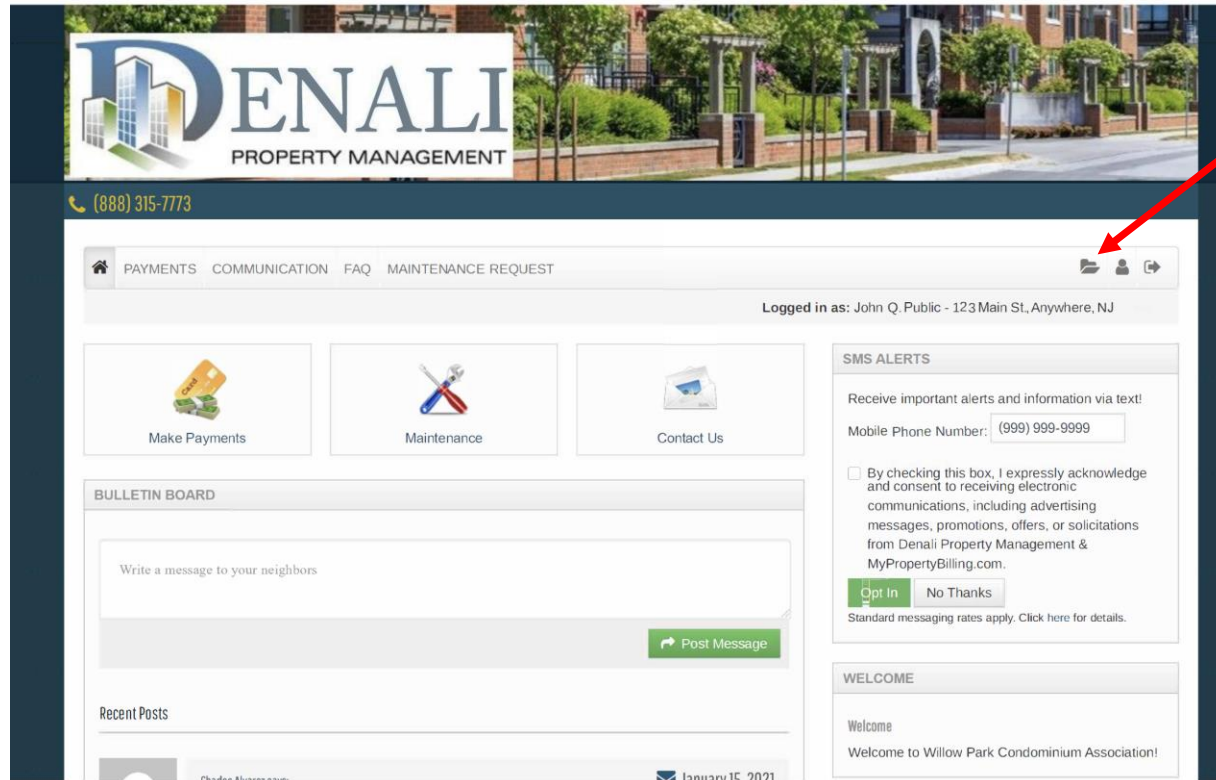
Edit Settings

- Updates can be made to how you would like to receive communications.
- Unit Information.
- Your vehicle, pets and emergency contacts.

To View Association Documents:

To View Important Association Information:

Click on the Folder Icon:



- By-Laws, Master Deed
- Rules and Regulations
- Certificates of Insurance,
- Minutes
- Financial Statements, Audits & Budgets.