DENALI PROPERTY MANAGEMENT

www.denalipm.com

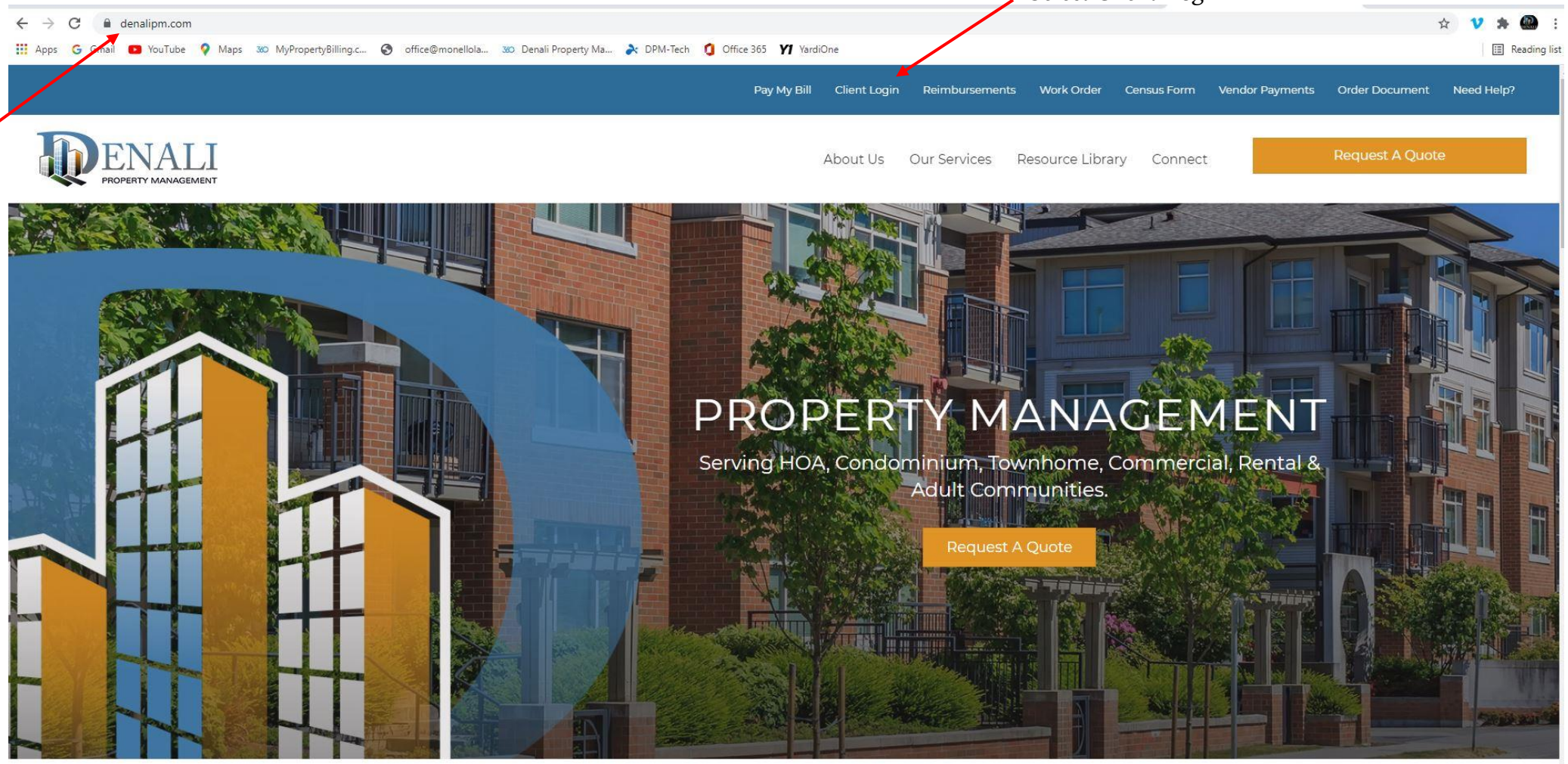
www.MyPropertyBilling.com

TEXT TO PAY

Step 1: Login to Resident Portal

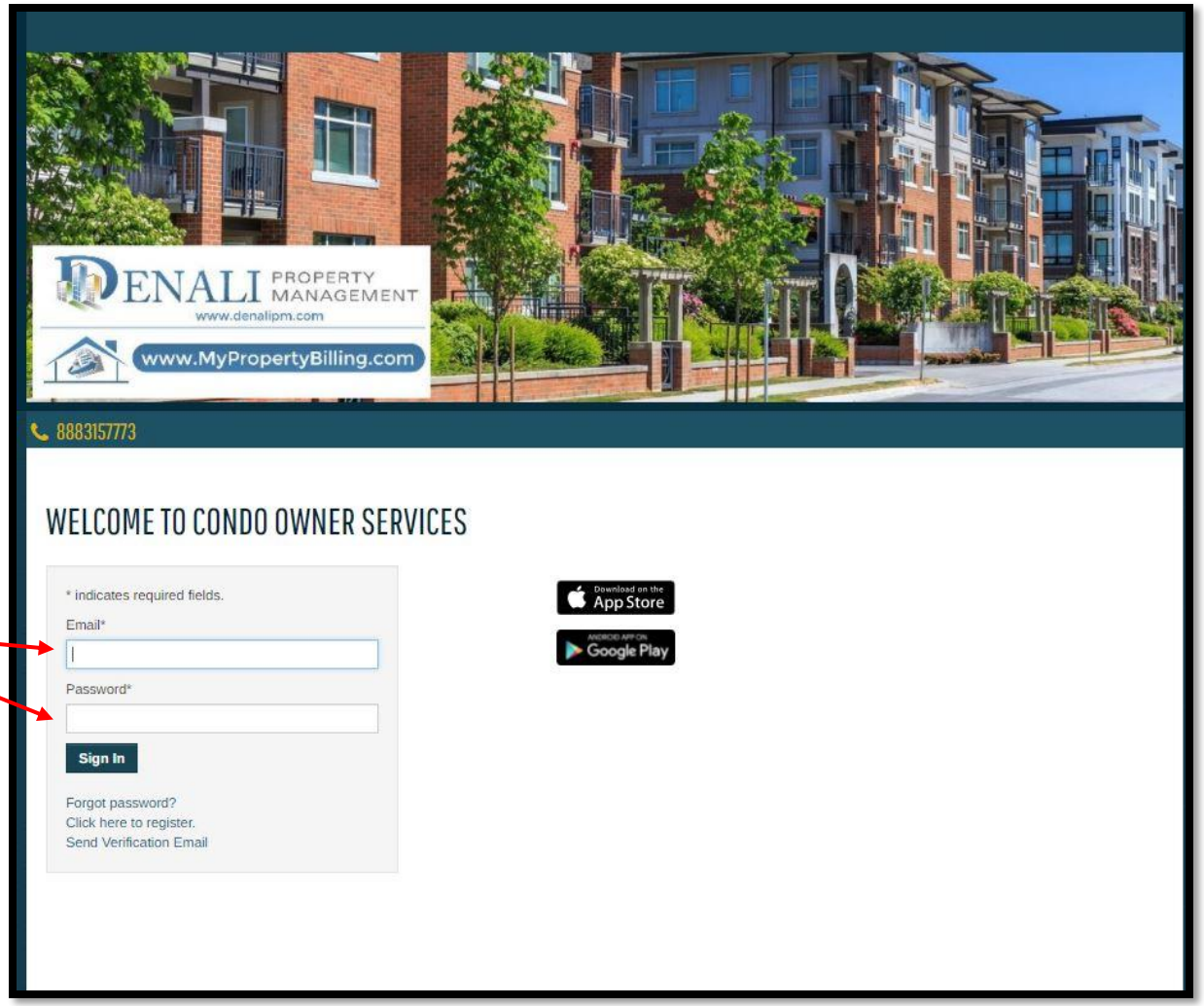
Denali Website:
www.denalipm.com

Select Client Login

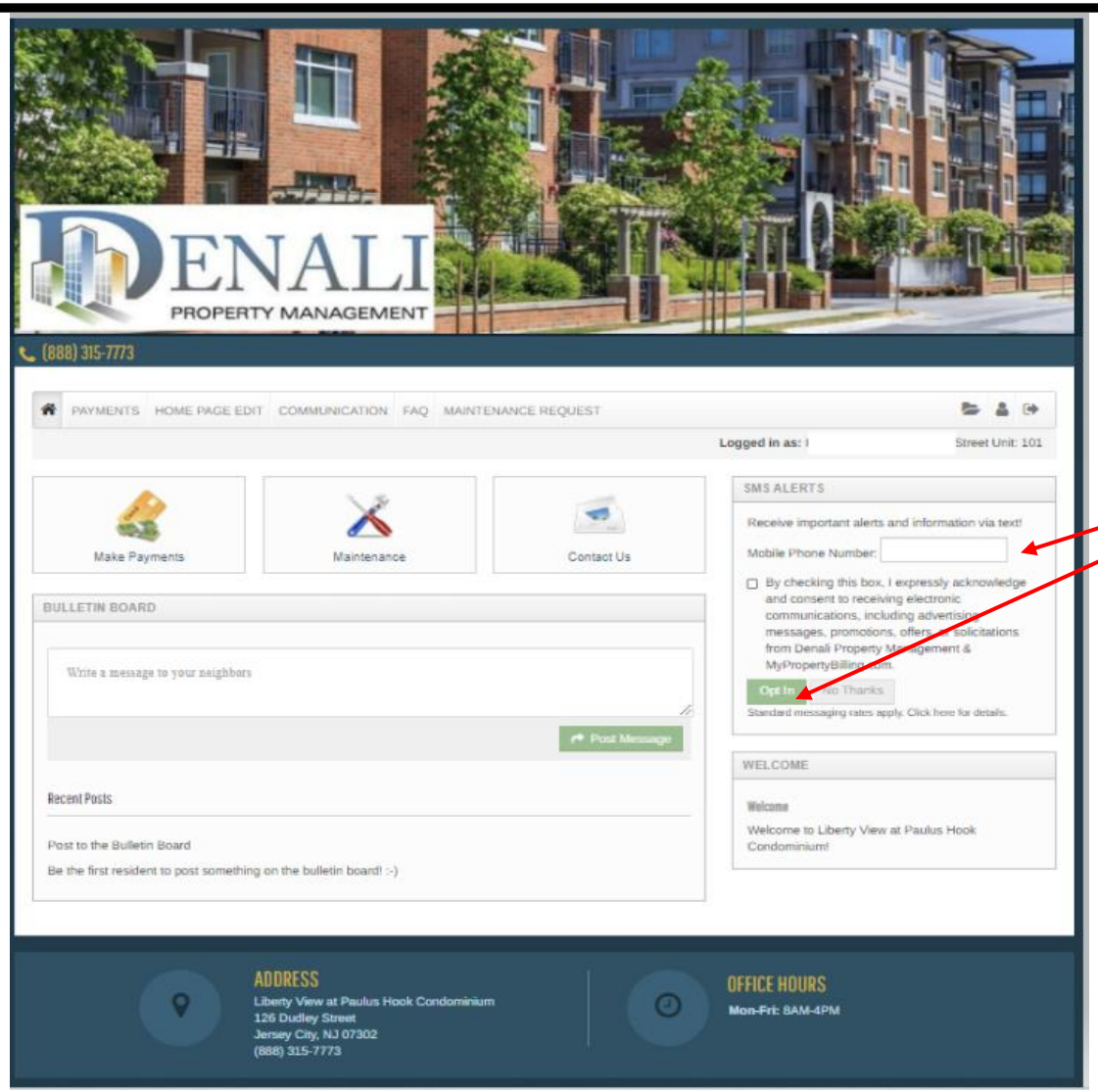


Resident Portal Login Screen

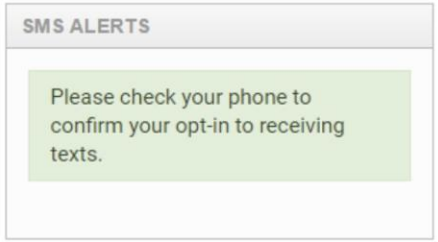
Enter your Email and Password
And SIGN IN



Resident Portal Homepage



STEP 1:
Sign Up to receive text alerts by entering in cell phone number and OPT IN



On their mobile device, the resident checks for a new SMS message from their property. This message should appear within a few minutes of clicking the Opt In button

Cell Phone Text Confirmation

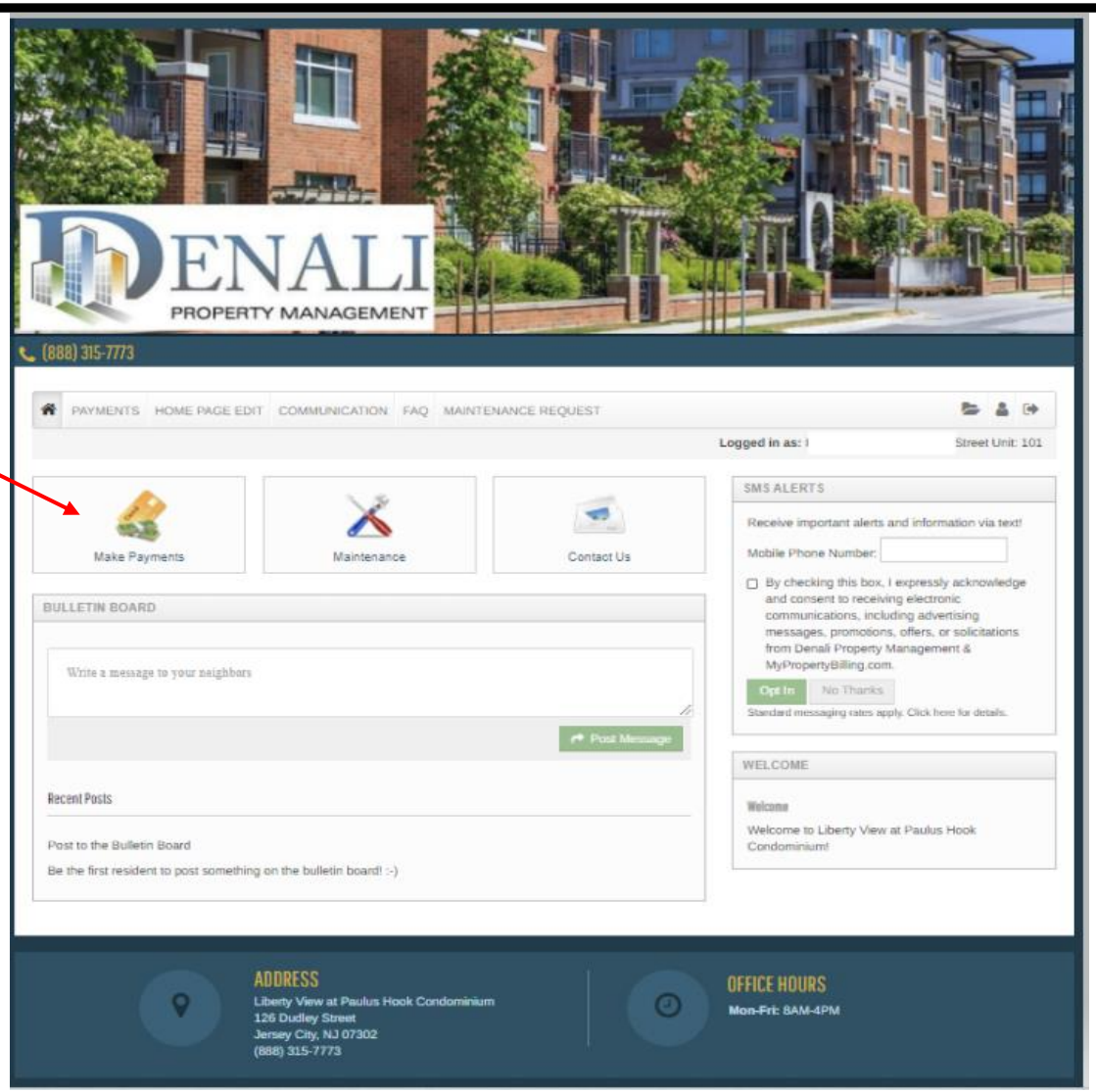


STEP 2: Confirm Receipt of Text

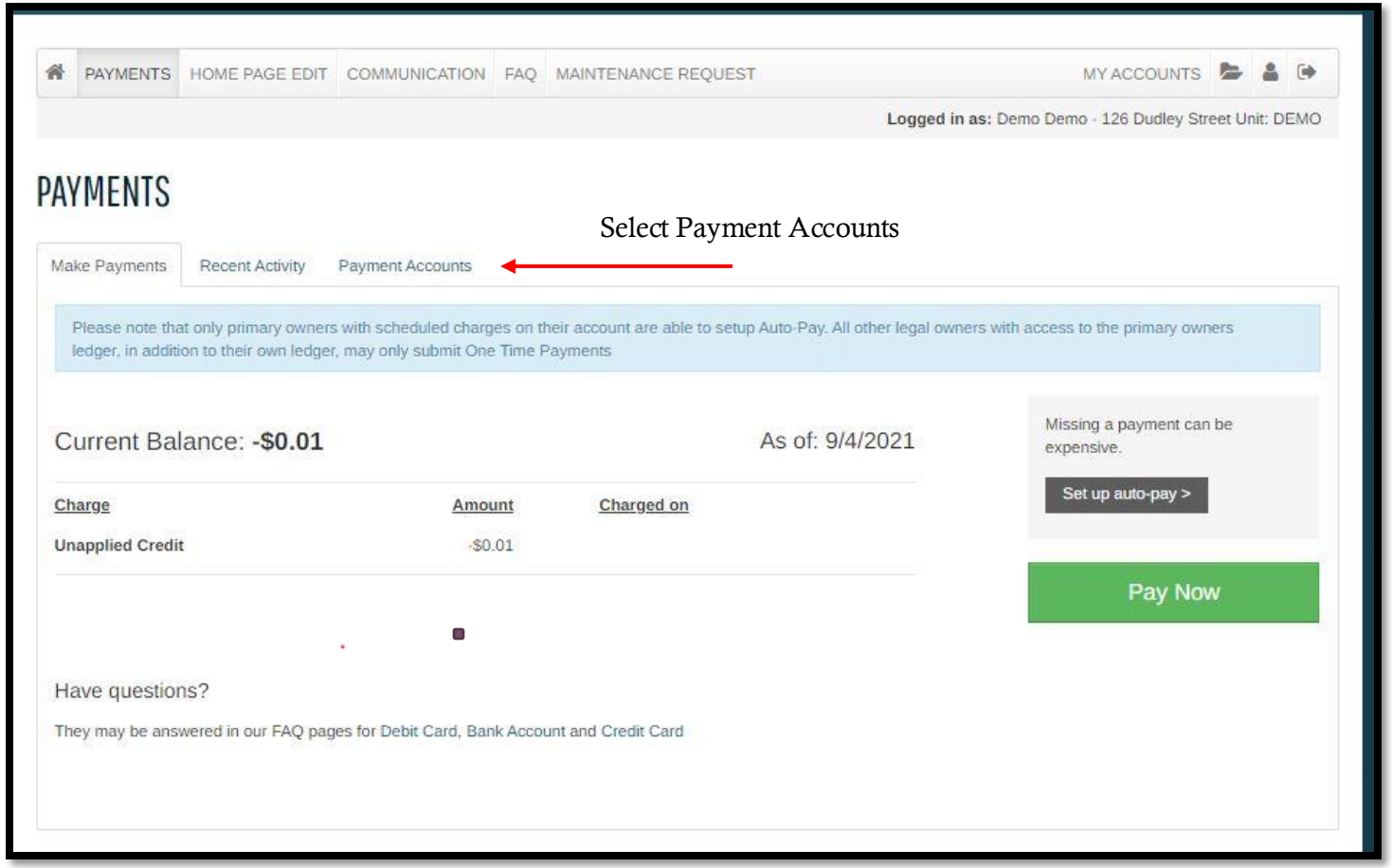
The resident texts Y to confirm their opt-in to receiving texts. If the resident has not received a message, they can click Resend Confirmation from their My Profile screen.

Resident Portal Homepage

Step 3: Return to Payments

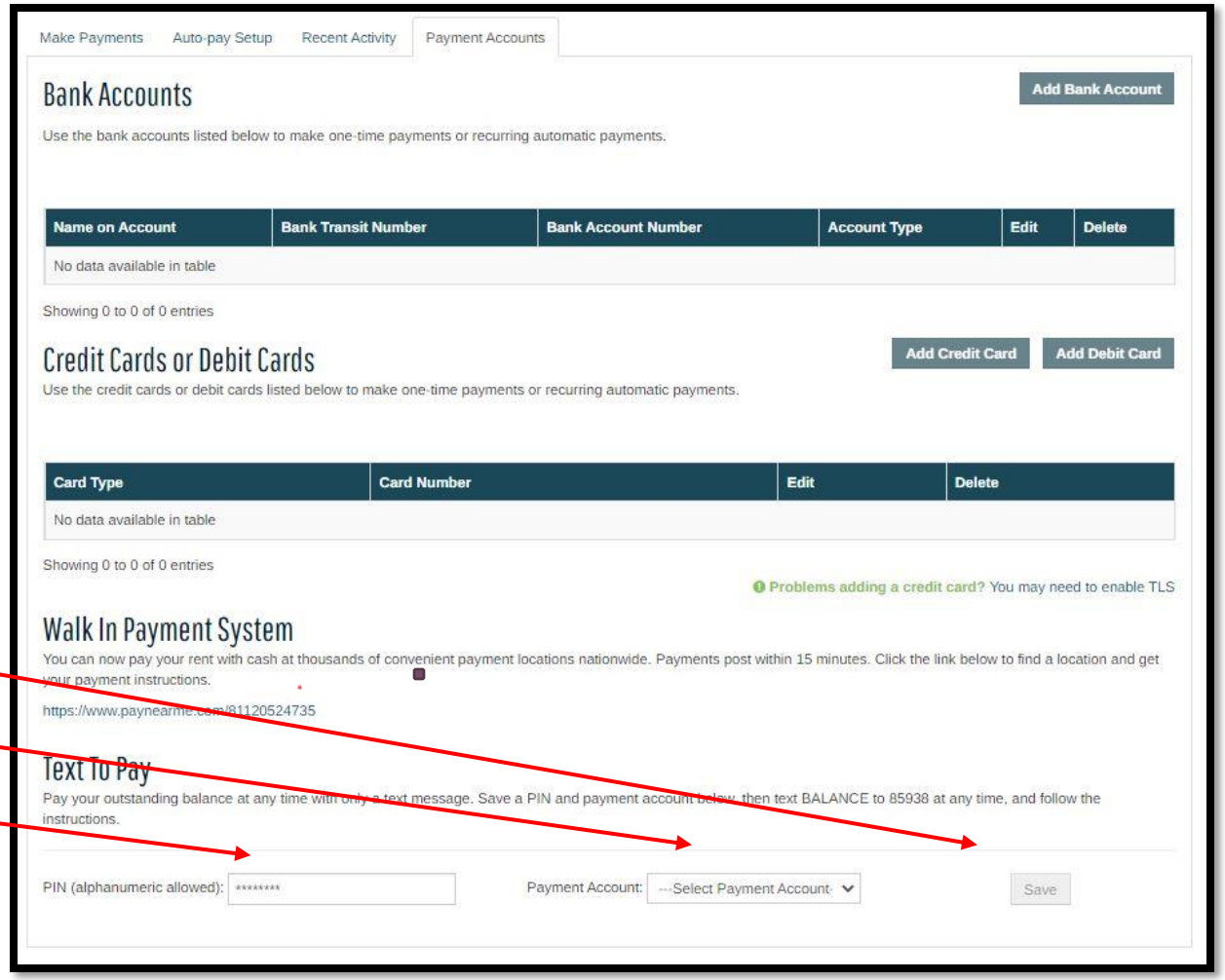


Payment Screen

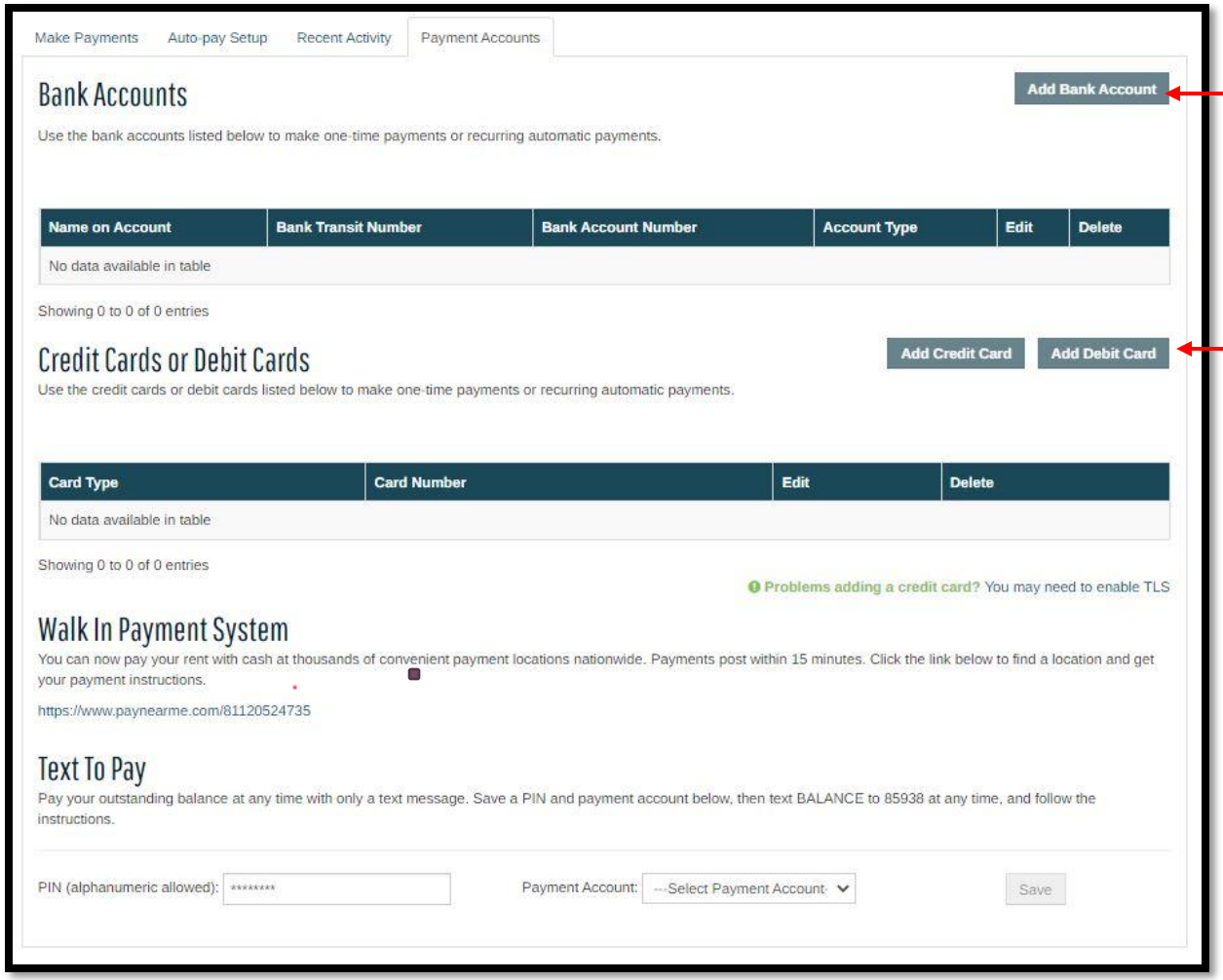


Enter PIN Text To Pay Payment Method

The resident enters a unique PIN (alphanumeric only) and selects the account that they want to use for payments with Text-to-Pay. They can select only an existing payment account. When the resident is finished entering their PIN and selecting their payment account, they click the Save button. They can now make payments by sending a message to the number 85938 with the text "Pay Now"



Select Text To Pay Payment Method

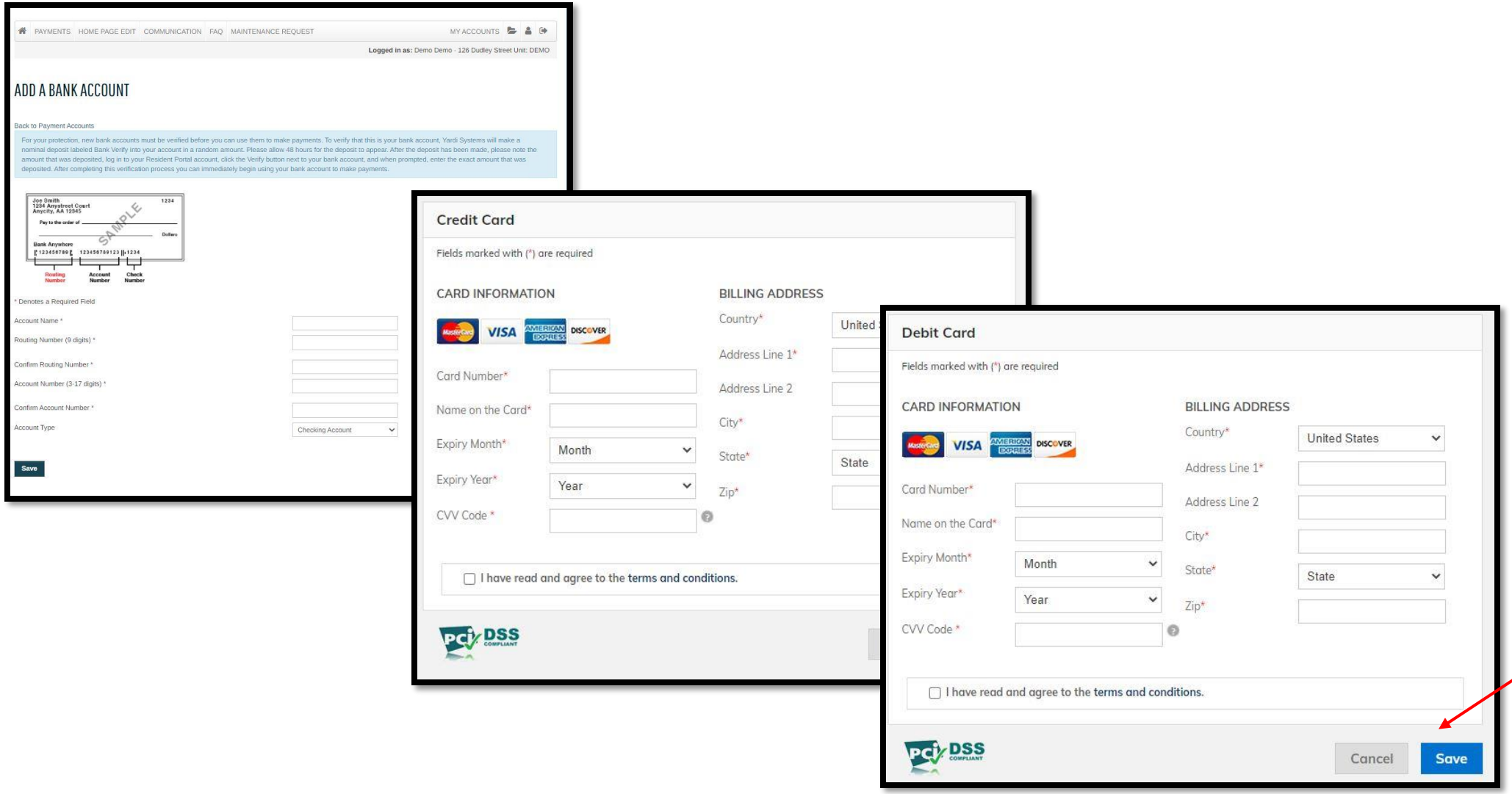


Option 1: Bank Account

Option 2: Credit Card

Option 3: Debit Card

Enter Payment Method Detail

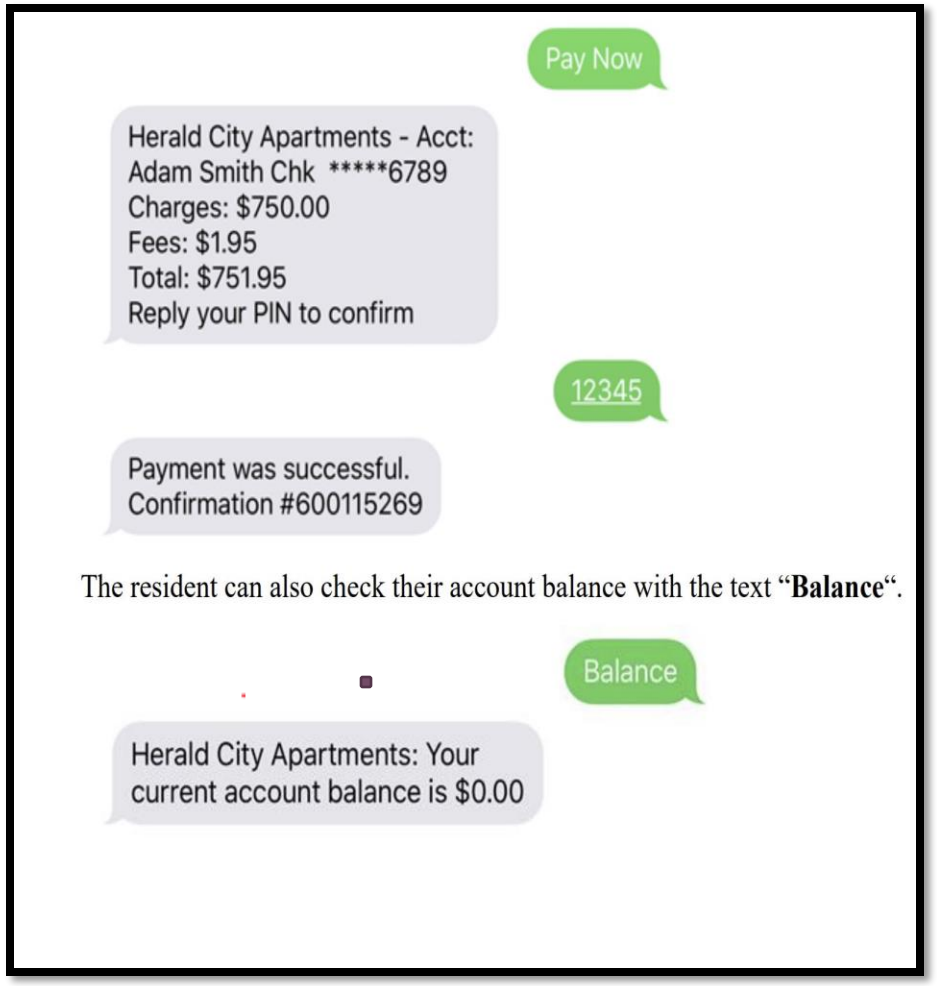


Don't forget to hit Save!

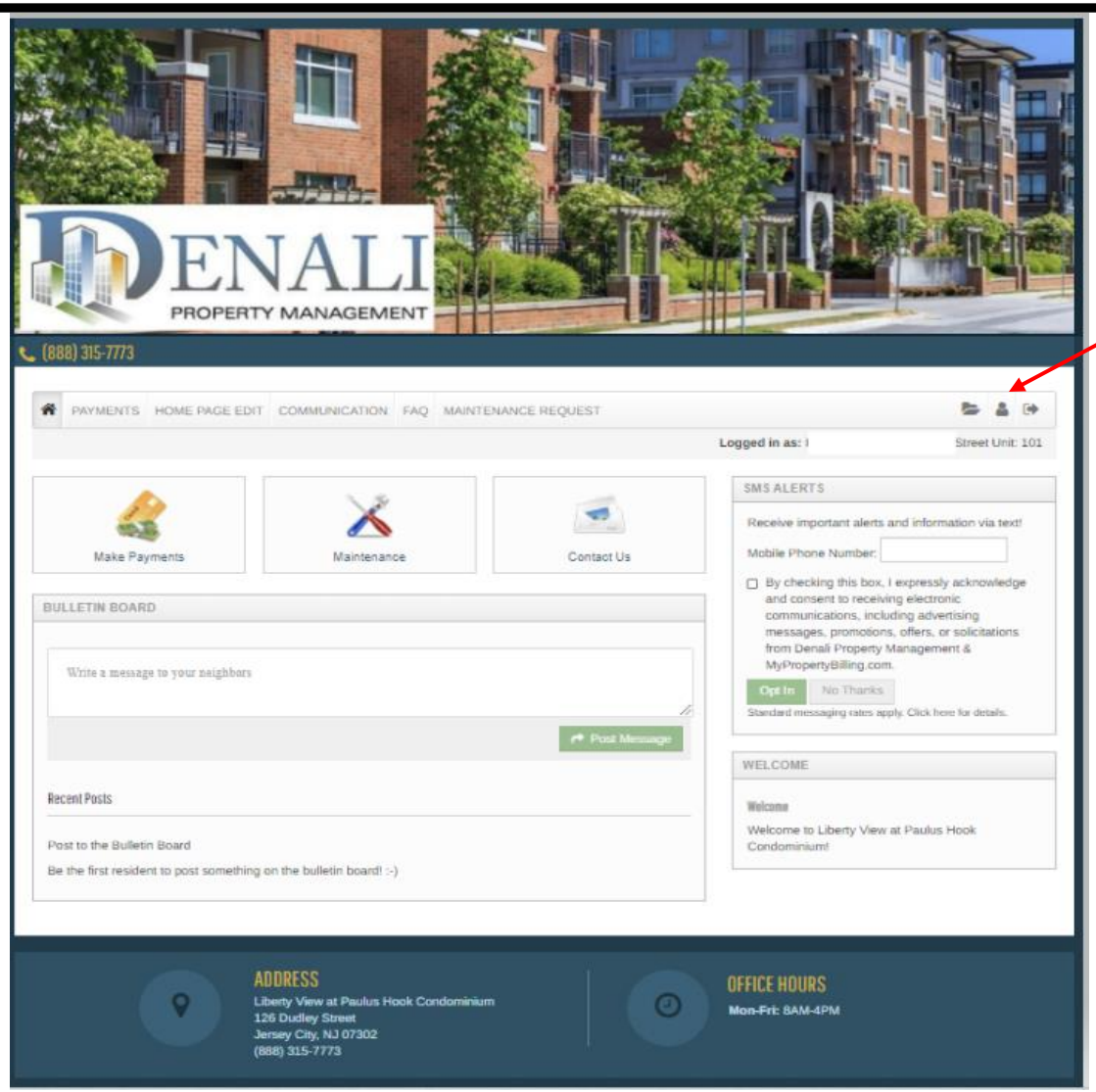
On Cell Phone: Text to Pay and Check Balance #85938

Dial 85938 Text “PAY NOW”

Dial 85938 Text “BALANCE”



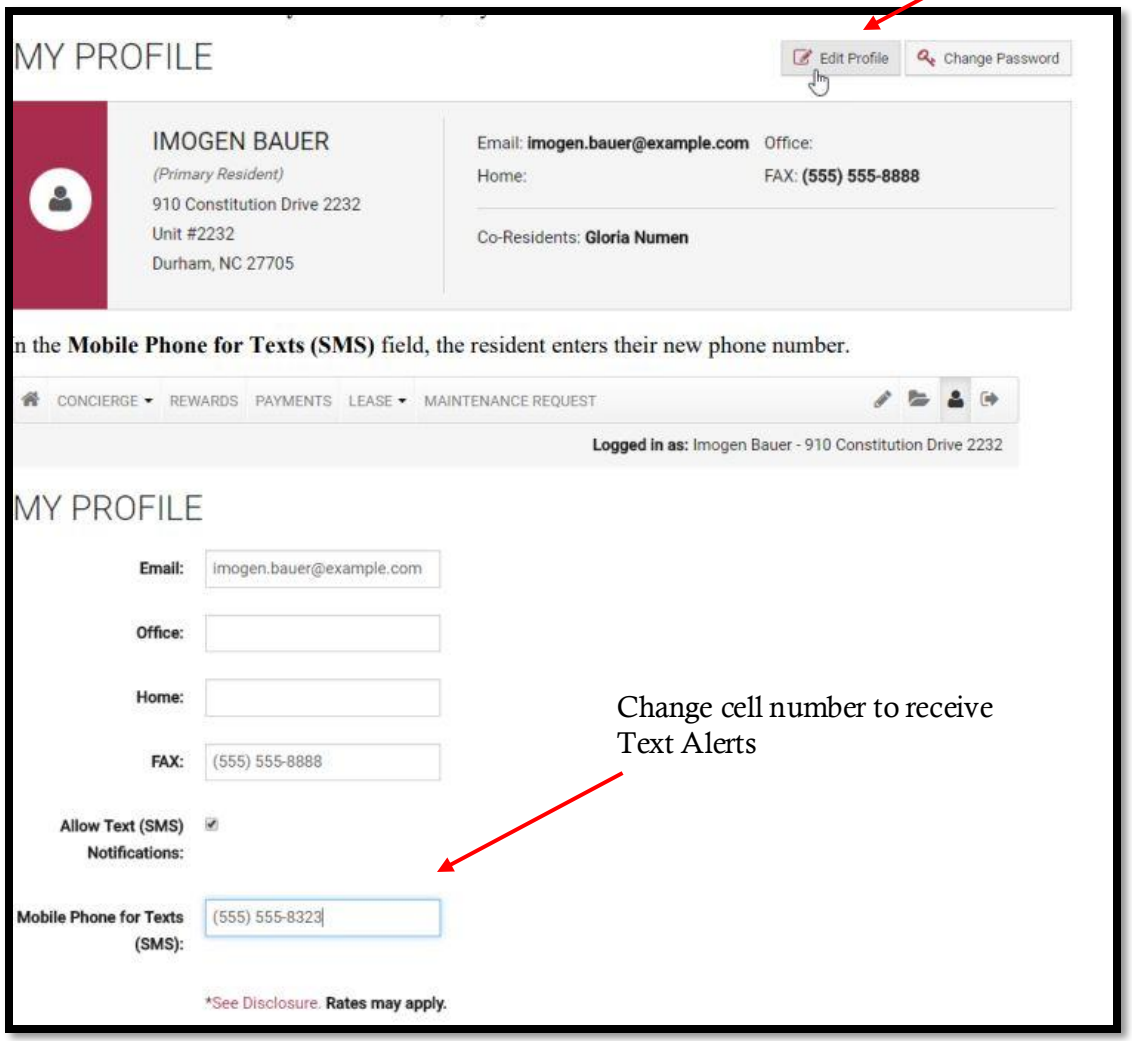
Changing Phone Number



Select Profile Icon off Resident Portal Homepage

Changing Phone Number

Edit Profile



Change cell number to receive Text Alerts

For further assistance:

- Email support@denalipm.com
- Call 888-315-7773 Customer Support