Denali Property Management

Managing Payments & Accounts on the Resident Portal

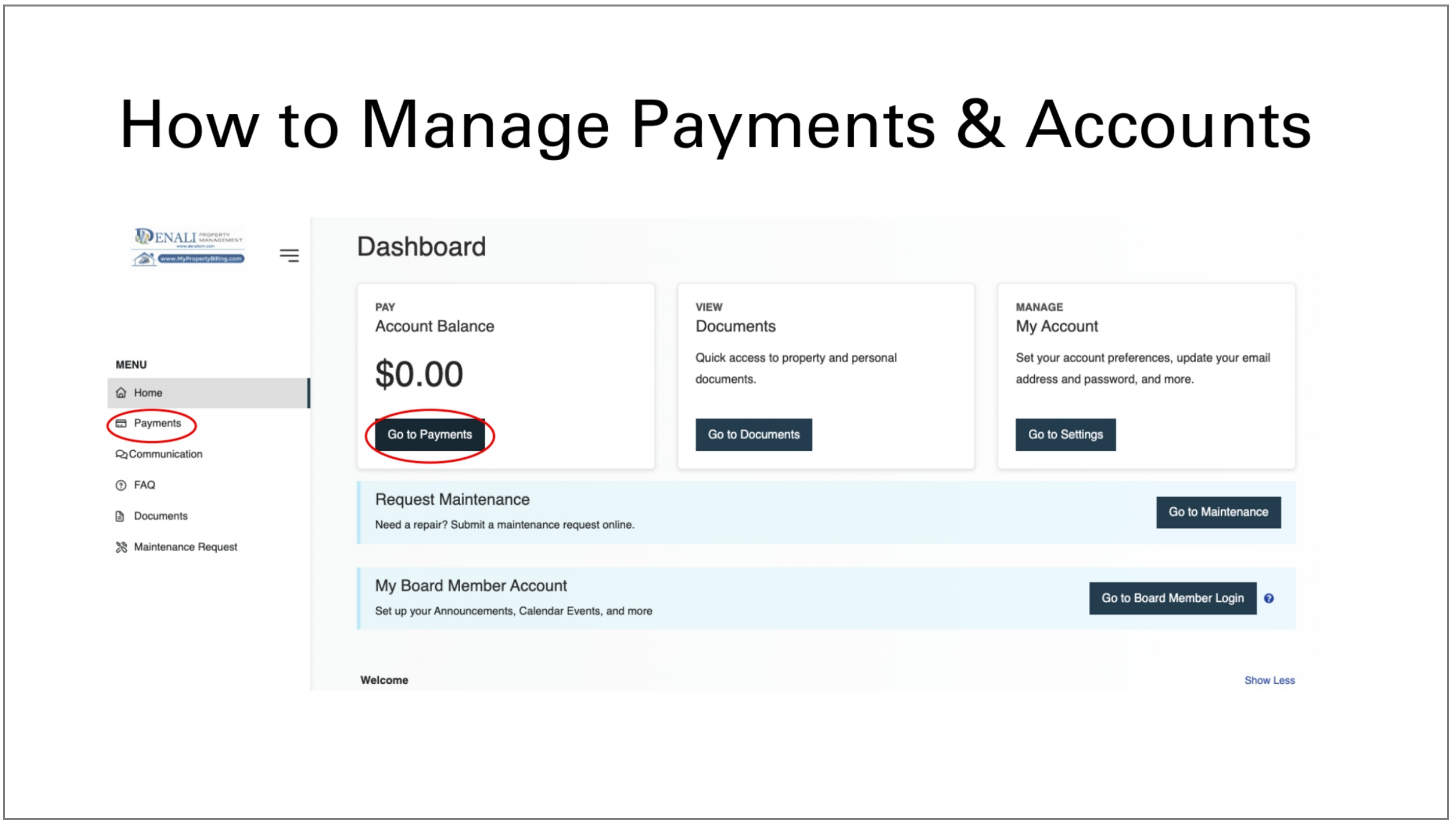
Click here to watch

01 Managing Payments and Accounts

We'll cover how to access payment options, add new payment methods, and review your transaction history

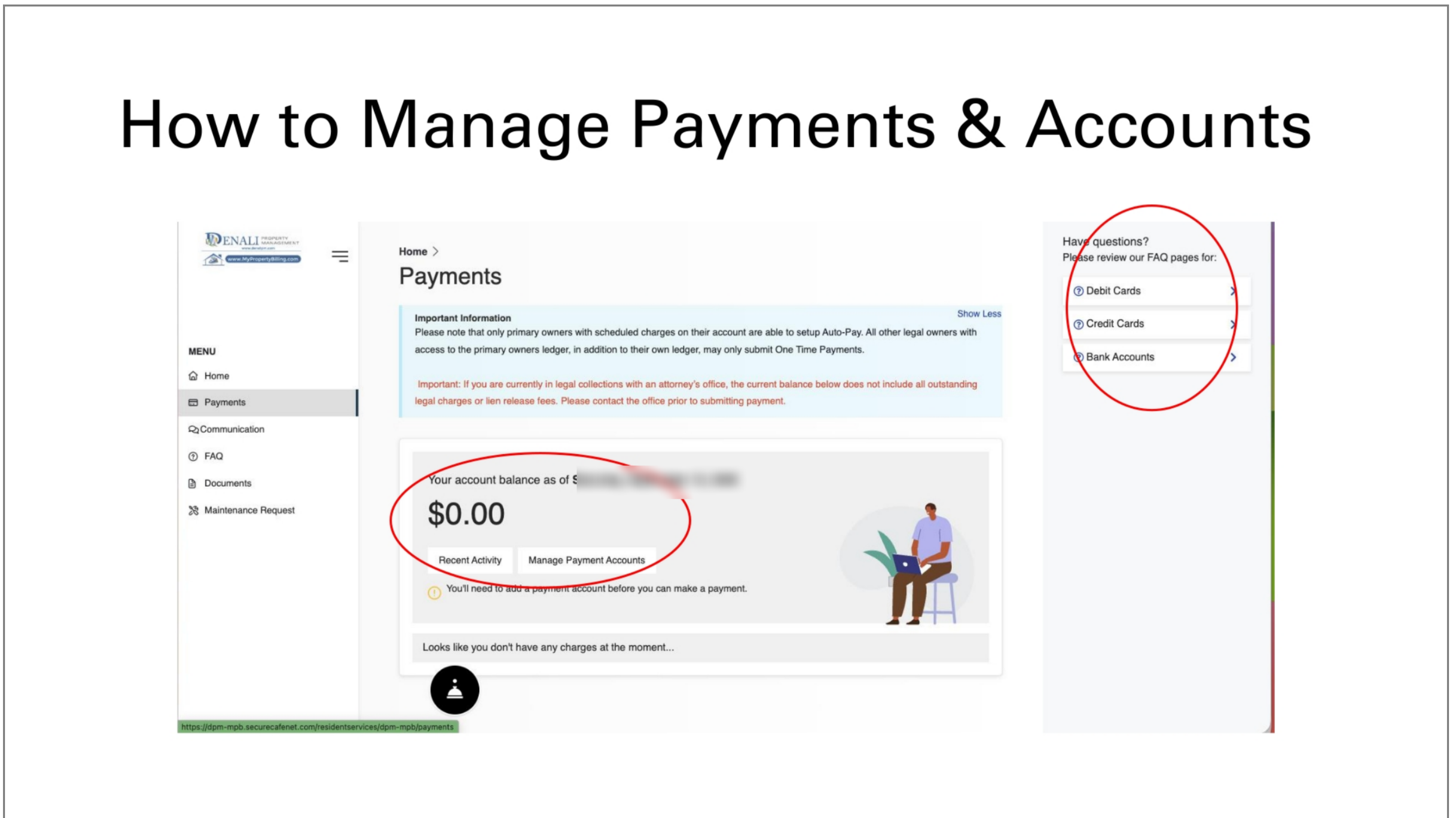
02 Accessing the Payments Section

After logging in, navigate to the payments section from your dashboard. You can either click the 'Go to Payments' button or select 'Payments' from the left-hand menu to proceed.



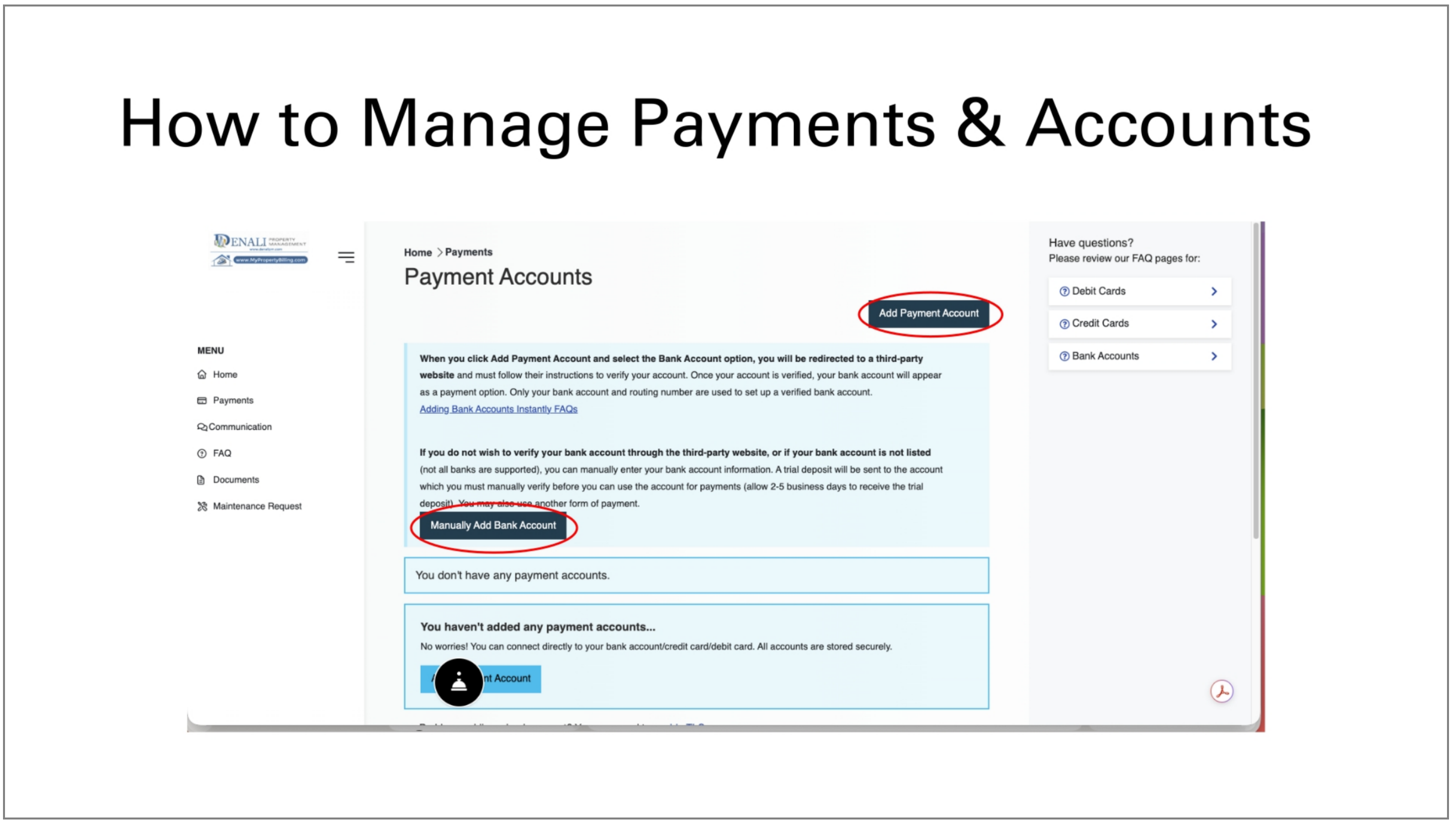
03 Overview of Your Payments Page

On the payments page, you'll see your current account balance and options for recent activity. You can also manage your payment methods and find answers to common questions in the FAQ section.



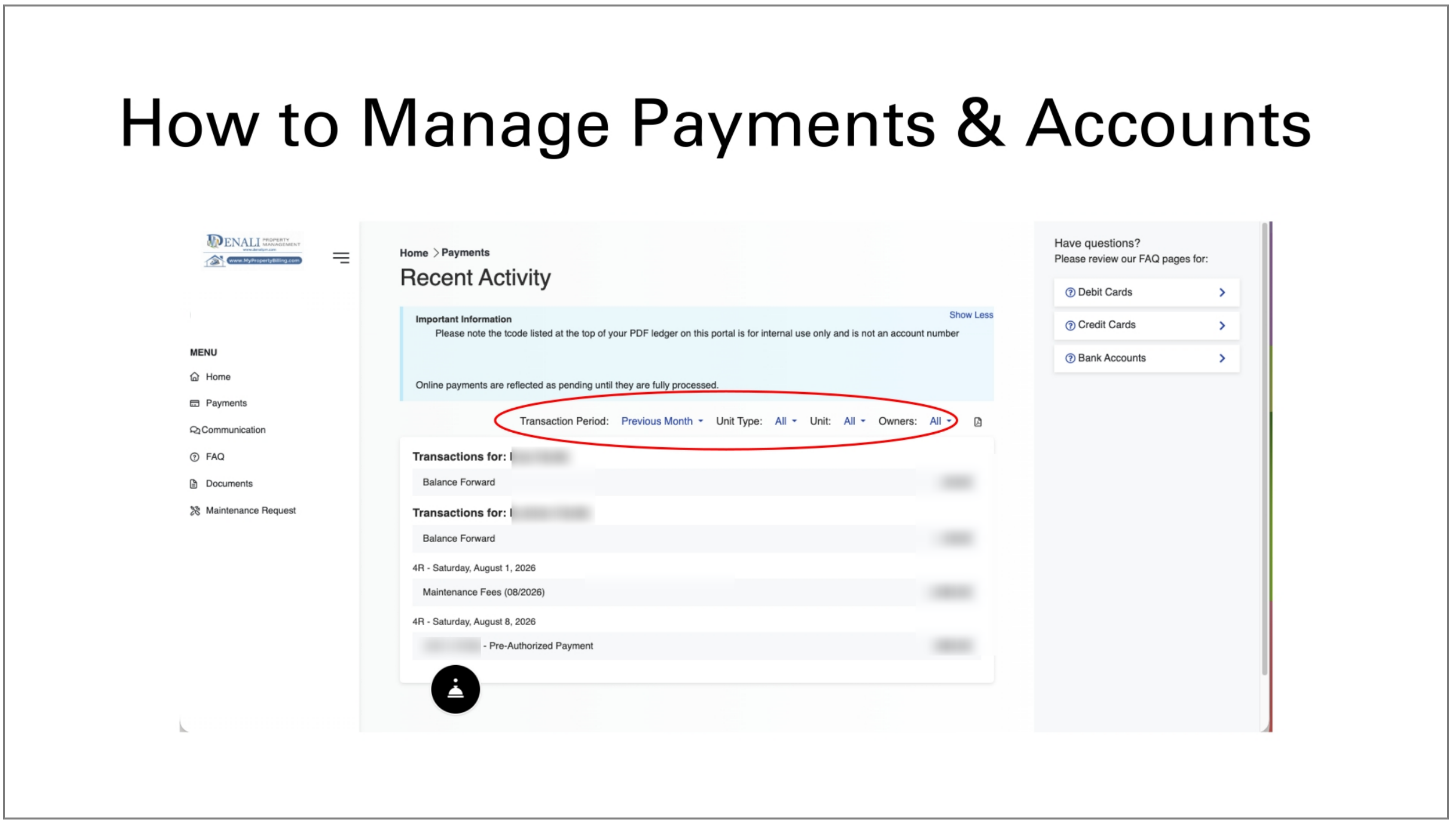
04 Adding New Payment Accounts

To add new payment sources, select 'Manage Payment Accounts.' You can choose to add a bank account, credit card, or debit card.



05 Reviewing Recent Account Activity

To view your transaction history, select 'Recent Activity' from the payments screen. You can filter transactions by period, unit type, or owner to find specific details about your payments.



06 Downloading Transaction History

You can easily download or print your transaction history. Simply click the PDF icon located to the far right of the transaction filters to generate a document of your activity.